

ProgressNotes

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Medical Executive Committee Approvals

Items approved at the last Medical Executive Committee meeting can be viewed by using this website link and selecting the particular month: http://www.torrancememorial.org/For_Physicians/Medical_Staff/MEC_Approval.aspx .

If you have any questions, please contact the Medical Staff Services Department at (310) 517-4616.

Save the Date

General Medical Staff Meeting
October 27, 2021
12:30 pm

Flu Vaccine Clinics

CLINIC DATE	TIME	DEPARTMENTS	LOCATION
9/20/2021	7:00AM-1:00PM	OPEN CLINIC	WT AUDITORIUM
9/23/2021	1:00PM-4:00PM	OPEN CLINIC	WT AUDITORIUM
9/28/2021	4:30PM-7:30PM	OPEN CLINIC	WT AUDITORIUM
10/1/2021	7:00AM-11:00AM	OPEN CLINIC	HCC 1&2
10/5/2021	4:30PM-9:30PM	OPEN CLINIC	HCC 1&2
10/9/2021	5:00PM-9:00PM	OPEN CLINIC (SATURDAY)	HCC 1&2
10/12/2021	8:00AM-11:00AM	BDC, IMAGING, PATIENT ACCESS	POLAK
10/14/2021	1:00PM-4:00PM	OPEN CLINIC	WT AUDITORIUM
10/15/2021	1:00PM-3:00PM	OPEN CLINIC	SPECIALTY BUILDING
EXEMPTION FOR FLU VACCINATION DEADLINE 10/15/2021			
10/21/2021	7:30AM-11:30AM	HOME HEALTH, HOSPICE, TMPN	BUILDING 10
10/28/2021	9:00AM-12:00PM	BUSINESS OFFICE, ENGINEERING, SECURITY	BUSINESS OFFICE
10/29/2021	7:00AM-10:00AM	OPEN CLINIC	YANG'S CAFÉ
11/4/2021	7:00AM-9:00AM	OPEN CLINIC	JERRODS Annex
11/6/2021	5:00PM-9:00PM	OPEN CLINIC (SATURDAY)	HCC 1&2
11/11/2021	1:00PM-3:30PM	OPEN CLINIC	RREEF
11/19/2021	10:00AM-1:00PM	OPEN CLINIC	HCC 1&2
TERM DEADLINE FOR FLU VACCINATIONS 11/20/2021			

New Inpatient Palliative Care Physician

RE: Henry Kaing, DO Welcome Announcement



To Torrance Memorial Staff:

We are excited to announce that Dr. Henry Kaing will be joining the TMHS Palliative Care team. He will start seeing hospital patients on September 13, 2021 and will be available from Monday to Friday from 8:00am to 5:00pm.

Dr. Kaing will be our *primary* full-time Inpatient Palliative Care physician at Torrance Memorial Medical Center. He will be working closely with our two nurses, Mary Hersh and Danielle Cosgrove. Dr. Kaing will be leading and representing our inpatient Palliative Care process improvements and we anticipate that his presence will strengthen our mission and goals for quality patient care. He will also be working closely with our clinic-based and home-based Palliative Care providers to ensure efficient and safe transitions throughout the care continuum.

Dr. Kaing received his Doctor of Osteopathic Medicine degree from Touro University, completed his Internal Medicine Residency from University of California, Irvine and most importantly, completed a Hospice and Palliative Medicine Fellowship from University of California, Los Angeles. We are truly proud of his experience and accomplishments in specializing in Palliative Care and what he will bring to our team and to Torrance Memorial.

Dr. Tauseef Haider will be transitioning to a per diem status.

Our current inpatient referral process remains unchanged. Please continue to place orders for Palliative Care consults in Powerchart.

Thank you in advance for welcoming Dr. Kaing and helping him transition into this new role.

For programmatic questions, please contact the Palliative Care Program Manager, Kristel Quinto at (310) 784-6398.

Patient Testimonials



Torrance Memorial Burn, Wound Care & Amputation Prevention Center

Patient Champion: Oscar Gallardo

"I found the confidence I needed and received life-saving care."



Center Hours:

Monday - Friday
8:30 am - 5:00 pm

For more information, call:
**Torrance Memorial's
Burn, Wound Care &
Amputation Prevention
Center**

310.517.4736

3325 Medical Center Dr.
West Tower, 5th Floor
Torrance, CA 90505



What started as a superficial scratch 51-year-old Oscar Gallardo made on his left toe last June while swimming in a pool turned out to be so much more. After several days of self-care, he noticed discoloration at the scratch site had spread throughout his forefoot. Having underlying diabetes since childhood, he became concerned and made an appointment to see his physician. He was told not to worry, was treated with creams and told not to wear shoes to give his foot a chance to heal. After nearly five months of treatment, an infection developed. He feared he would lose his entire foot. At this point, he sought help at Torrance Memorial's Burn, Wound Healing and Amputation Prevention Center - where he found life and limb-saving care. "From the moment I met Dr. Karen Shum, I told her I would do anything to save my foot," said Gallardo.

Dr. Shum quickly diagnosed a vascular blockage previously missed, which prevented his healing. A vascular procedure was done to clear the vessel blockage. Dr. Shum told him a transmetatarsal amputation to remove the

infected toes, was necessary. She would try to preserve as much of his foot as possible to enable ambulation with a functional limb. From proper diagnosis and problem-solving to surgery, Gallardo found the care at Torrance Memorial to be very good and personal. "I found the confidence I needed and received life-saving care," said Gallardo. The team at Torrance Memorial gave him the reassurance that he was finally getting the right care. Dr. Shum even arranged for state-of-the-art hyperbaric oxygen therapy to prevent further infection and promote healing. Gallardo is now making a full recovery.

He was also inspired to make personal lifestyle changes by exercising routinely and improving his diet. Today, he has lost nearly 65 lbs. and feels like he has his life back - not to mention the preservation of his left foot. Gallardo has been able to return to work and credits the team at Torrance Memorial Wound Healing and Amputation Prevention Center for saving his foot and enabling him to walk again.

Medical Informatics

User Level Preferences and the Problem List

Hello all,

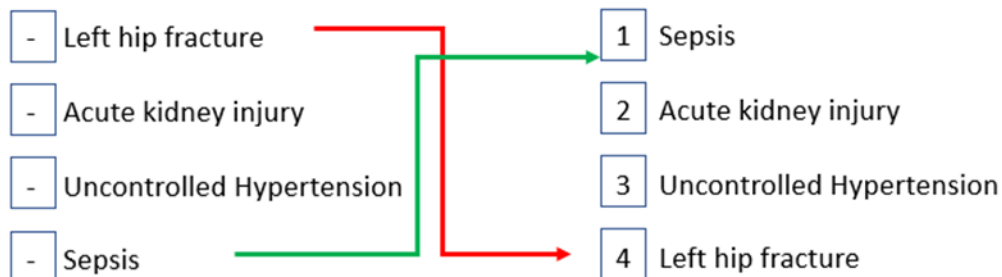
As your Executive Director of Medical Informatics, I am your physician liaison to all things Cerner Millennium. With an experienced team of informaticists and service specialists supporting me, we are available to assist you with questions or ideas regarding use of the electronic medical record across both the acute and ambulatory locations of the Torrance Memorial Health System.

We have recently installed a function called User Level Preferences. This helps with customization of the Consolidated Problem List. The Consolidated Problem List is the mainstay of the Cerner electronic medical record. It shares all the information about your patient's current and past medical conditions, procedures and diagnosis. It identifies ICD-10 codes and Hierarchical Condition Categories. Informatics and Quality and Patient Safety use the problem list for required reporting to CMS and other state and national registries and which helps to maintain our national ranking. We can use the problem list for research databases, tracking of infectious disease and studying treatments. The most important thing about the problem list is its effective communication between providers and member of the patient care team in one place and in one glance.

User Level Preferences allows you to customize the problem list. For example, your patient presents to the Emergency Department. As an outpatient, the primary care provider has already entered the patient's history, so the ED physician knows the patient's past medical history at a glance. These problems are under chronic conditions. The ED provider enters their acute conditions in a numbered list:

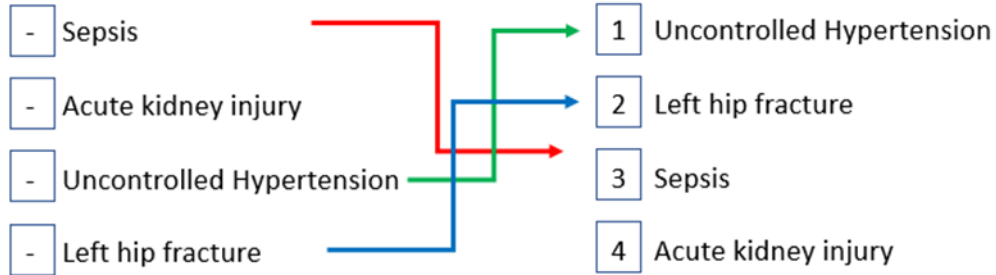
- 1 Left hip fracture
- 2 Acute kidney injury
- 3 Uncontrolled Hypertension
- 4 Sepsis

Now, our hospitalist admits the patient, but wants a different priority. They will see the list without numbers, and can assign the numbers to their preference:



Medical Informatics

Now, here comes our Cardiology Consultant. They need to clear this patient for surgery. They can also reorder the hospitalists list:



And so on! The preference of the list will now stay the same for each user and copy over to the note. No need to reorder the list each time. Additional diagnoses will show at the bottom of the list, available to be added at any time.

Priority	Problem Name	Code	Onset	Classification	Actions
1	ⓘ Chest pain	R07.9 (ICD-10-CM)	--	Medical	<input checked="" type="checkbox"/> This Visit <input type="checkbox"/> Chronic
2	Hypertension	I10 (ICD-10-CM)	--	Medical	<input checked="" type="checkbox"/> This Visit <input type="checkbox"/> Chronic
3	ⓘ Hyperlipemia	E78.5 (ICD-10-CM)	--	Medical	<input checked="" type="checkbox"/> This Visit <input type="checkbox"/> Chronic
4	(HCC) Diabetes	E11.9 (ICD-10-CM)	--	Medical	<input checked="" type="checkbox"/> This Visit <input type="checkbox"/> Chronic
--	ⓘ Anemia	D64.9 (ICD-10-CM)	--	Medical	<input checked="" type="checkbox"/> This Visit <input type="checkbox"/> Chronic
	AICD (automatic cardioverter/defibrillator) present	--	--	Medical	<input type="checkbox"/> This Visit <input checked="" type="checkbox"/> Chronic Resolve
	Cardiac arrest	--	--	Medical	<input type="checkbox"/> This Visit <input checked="" type="checkbox"/> Chronic Resolve
▶ Resolved Chronic Problems					

As always, we are here in Informatics to help make your life easier. You may schedule a one on one session with myself or any one of us for a refresher or just to learn how to decrease the time you spend documenting. Think smarter, not harder! Reach me anytime at ginaL.sulmeyer@tmmc.com or on Mobile Heartbeat 24/7.

Emergency Department

Implementing Automated Phone Tree

The TMMC Emergency Department will be implementing an automated phone tree on October 1, 2021 for (310)517-7070, Ext 22456. This will direct non urgent calls away from the unit secretaries so they are available to answer physician and physician office calls faster. To reach the unit secretary immediately, press 1 as soon as the call connects, it is not necessary to listen to the prompt. We appreciate your understanding and adjustment for this improvement.

Continue to use the directory for internal calls to the ED

OVERVIEW

The Emergency Department (ED) is a chaotic environment where its team is constantly triaging and evaluating the urgencies of presenting problems. The ED Unit Secretary (US) is critical to the successful flow of the department. They field critical calls between physicians and deliver time sensitive information through the hospital and community.

SITUATION

The Torrance Memorial Medical Center (TMMC) USs are wearing a multitude of hats. Currently they answer every incoming call then triage them quickly to the best of their ability. The US answers these calls while tending to their other tasks which include scanning paperwork and making outgoing calls for the physicians, physician assistants, nurses, social workers and case managers.

Incoming calls are not triaged for their urgency and the community shares the same number as the physicians. Emergent calls to or from a consultant may be delayed due to this process.

BACKGROUND

The implementation of a phone tree will help eliminate some of the burden and delays faced by the current process. Physicians and offices that call the ED could be educated on how to quickly navigate the phone tree and calls from inside of the ED and hospital can be referred to a direct number without the phone tree.

ASSESSMENT

The phone tree will help triage the emergent calls and will help guide the calls to the correct recipient. In the future the phone tree can be used to also utilize Lead nurses, Physician Assistants, Medical Doctors, MICN Ask-A-Nurse Line and respective voicemails. Callers will be promptly guided in the direction and timing appropriate to their needs.

RECOMMENDATION

This scenario will ensure emergent calls are prioritized and prevent delays in patient care. This will also ensure patient, family and community calls are ushered expediently in the right direction. By proper use of the phone tree, the volume of calls going through the US will be markedly diminished and clinician interruption minimized. This will further reduce unnecessary and interrupting volume of overhead pages in the ED.

Medical Staff Calendar

Monday	Tuesday	Wednesday	Thursday	Friday
27	28	29	30	1 7:00a Thoracic Tumor Board 7:00a Surgery Department 7:30a IRB Committee
4 12:30p Cardiology Subcommittee	5 8:00a TCU Committee 12:30p Infection P&T Committee	6 7:00a CV Review Conference 12:30p CME Conference	7 7:00a Breast Tumor Board 7:45a General Tumor Board 12:30p MSPI Committee	8 7:00a Thoracic Tumor Board 7:00a Robotic Surgery Comm
11 12:30p Credentials Committee 12:30p Integrative Medicine Steering Committee	12 6:00p Medical Executive	13 7:00a Anesthesia PI 7:00a CV Review Conference 12:00p Medicine Department 12:30p Donor & Transfusion Comm	14 7:00a Breast Tumor Board 7:00a Cardiac PI 7:45a GI Tumor Board	15 7:00a Gastroenterology 7:00a Thoracic Tumor Board
18 12:00p Burn & Wound Surgery	19 12:00p Radiology Department 12:30p EDIE Patient Care	20 7:00a CV Review Conference 12:30p CME Conference 3:00p Medication Safety	21 7:00a Breast Tumor Board 7:45a CNS Tumor Board 7:30a Family Practice Dept....Virtual 9:00a Emergency Department 12:30p Pediatric Department 12:30p Stroke Committee 1:00p C-Section Committee	22 7:00a Thoracic Tumor Board 7:00a General Surgery Subcom 11:00a Health Information Mgmt
25 4:00p Bariatric Surgery Subcomm	26 7:00a Breast Committee 12:30p OB/GYN Department	27 7:00a CV Review Conference 12:30p Antibx Stewardship Comm 12:30 General Staff Meeting	28 7:00a Breast Tumor Board 7:30a Family Practice 7:45a GI Tumor Board 12:30p Credentials Committee	29 7:00a Thoracic Tumor Board

CME CONFERENCES



Wednesdays, 12:30 p.m.
Hoffman Health Conference Center

Torrance Memorial Medical Center is accredited by the Institute for Medical Quality/California Medical Association (IMQ/CMA) to provide continuing medical education for physicians.

Torrance Memorial Medical Center designates this live activity for a maximum of 1 AMA PRA Category 1 Credit™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

For up-to-the-minute conference information call (310) 784-8776 or visit: http://www.torrancememorial.org/For_Physicians/Wednesday_CME_Conferences.aspx

October 6, 2021

“Asymptomatic Bacteriuria”
 Clinton Coil, M.D., MPH, FACEP
 La County Harbor-UCLA Medical Ctr.
 Commercial Support: None

October 13, 2021

NO CONFERENCE

October 20, 2021

“Palliative Care Across the Spectrum: Current State at Torrance Memorial Health System”

Ujjwala Dheeriyia, MD
 Torrance Memorial Medical Center
 Commercial Support: None

October 27, 2021

NO CONFERENCE

November 3, 2021

“Geriatric Polypharmacy”
 Sean Nordt, M.D., Pharm.D., DABAT, FAACT, FAAEM, FACMT
 UCSD
 Commercial Support: None

November 10, 2021

NO CONFERENCE

November 17, 2021

NO CONFERENCE

November 24, 2021

NO CONFERENCE

Welcome New Practitioners



Alexander L. Nguyen, M.D.
Medicine
South Bay Gastroenterology Medical Group
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Eric S. Kim, M.D.
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Real Time Neuromonitoring Associates
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Nashville, TN 37203
Phone: (615) 346-8182
Fax: (615) 823-8956



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UCLA South bay GI & Pain
2780 Skypark Dr. Ste 125
Torrance, CA 90505
Phone: (310) 530-8013
Fax: (310) 530-8014

Physician/AHP Roster Updates

Address Change

Zachary R. Barnard, M.D.
Surgery
House Clinic
2100 West 3rd Street Ste 111
Los Angeles, CA 90057
Phone: (213) 353-7067
Fax: (213) 484-5900

Carolyn D. Czaplicki, D.O.,
Pediatrics
887 West 9th St.
San Pedro, CA 90731
Phone: (310) 547-0887
Fax: (310) 547-4296

Adarsh M. Thaker, M.D.
Medicine
UCLA Health Division of
Digestive Diseases
1223 16th St. Ste 3100
Santa Monica, CA 90404
Phone: (310) 267-3636
Fax: (310) 206-0007

Jamie C. Zampell, M.D.
Surgery
Zampell Plastic & Reconstructive
Surgery
435 North Roxbury Drive Ste
315
Beverly Hills, CA 90210

Change of Phone/Fax

Henry J. Kaing, D.O.
Medicine
Phone: (310) 257-7200

Erika J. Kalash, D.O.
Medicine
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*CORRECTION

***David Slutsky, M.D. (Surgery)
has not retired from practice***

The Medical Staff Newsletter **ProgressNotes** is published monthly for the Medical Staff of Torrance Memorial Medical Center.

Vinh Cam, M.D.

Chief of Staff

Robin S. Camrin, CPMSM, CPCS

*Vice President, Medical Staff Services &
Performance Improvement*

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 **TORRANCE MEMORIAL**
MEDICAL CENTER

MONTHLY
MEDICAL
STAFF
NEWSLETTER

ProgressNotes

